



**uMngeni Municipality**

**URGENT MUNICIPAL NOTICE NO. 43 OF 2015**

**PROVISION OF ELECTRICITY SERVICES**

A notice is hereby given to alert the public that as from October 1, 2015, all municipal electricity customers within the uMngeni Municipality electricity license area that Eskom will no longer be providing the services such as faults, reconnections and disconnections, as per the agreement with the Municipality.

uMngeni Municipality electricity customers will now be serviced by a new service provider, Rock Power, and all electricity faults should be reported to our Control Room on 033 239 9244 or 033 239 9276.

To emphasize on this notice, the affected residents are those that purchase prepaid electricity directly from the Municipality and those that receive electricity accounts from the Municipality.

The public is urged to note that EPS will no longer provide any electricity related services on behalf of the Municipality as this responsibility is now with Rock Power.

**uMngeni Municipality electricity customers can still purchase their electricity or pay their municipal accounts as per normal.**

PLEASE NOTE: ESKOM CUSTOMERS ARE NOT AFFECTED BY THIS NOTICE.

Any inconvenience caused during this transition is regretted.

**MS GABI GUMBH-MASILELA  
ACTING MUNICIPAL MANAGER  
uMNGENI MUNICIPALITY**

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